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*The library is open to the public.* Library staff will be happy to help visitors use library resources or to guide them to appropriate information sources elsewhere.

The library is on the mezzanine level of the Ronald Reagan Building. It is located on the side of the atrium with the high neon light sculpture. Enter through the glass doors marked USAID Information Center, and the attendants will direct you to the library. The library is open from 9:00 to 4:30, Monday through Friday, except for government holidays.

The USAID Library has a collection of over 10,000 items relating to sustainable development. Below are some titles in the area of knowledge management.

## **Knowledge Management: A Selection of Publications in the USAID Library**

**Beyond Knowledge Management: new ways to work and learn** / by Brian Hackett.

New York : Conference Board, c2000.

HD30.2 .H32 2000

**Blown to Bits: how the new economics of information transforms strategy** / Philip Evans, Thomas S. Wurster.

Boston, MA : Harvard Business School Press, c2000.

HC 79 .I55 E93 2000

**Building Organizational Intelligence: a knowledge management primer** / Jay Liebowitz.

Boca Raton, FL : CRC Press, c2000.

HD58.82 .L53 2000

**Communities of Practice: a guide for your journey to knowledge management best practices** /

Farida Hasanali ... et al.

Houston, TX : American Productivity & Quality Center, [c2002].

HD30.2 .H379 2002

**Corporate Memory: strategies for knowledge management** / Annie Brooking.

New York: International Thomson Business Press, 1999.

HD30.2 .B77 1999

**Cport: building communities of practice: creating value through knowledge communities: a practitioner's guide [CD-ROM]** / U.S. Department of the Navy.

[s.l. : s.n.], 200?

HD58.82 .U54

**Cultivating Communities of Practice: a guide to managing knowledge** / Etienne Wenger, Richard McDermott, William M. Snyder.

Boston, MA : Harvard Business School Press, c2002.

HD30.2 .W46 2002

**Developing Knowledge-based Client Relationships: the future of professional services** / Ross Dawson.  
Boston : Butterworth-Heinemann, c2000.  
HD69 .C6 D39 2000

**EBusiness Knowledge Fair: compendium of eBusiness and KM initiatives [CD-ROM]** / Department of the Navy.  
Washington, DC : Dept. of the Navy, Chief Information Officer, 2001.  
HD30.2 .U6 E28 2001

**Enabling Knowledge Creation: how to unlock the mystery of tacit knowledge and release the power of innovation** / Georg von Krogh, Kazuo Ichijo, Ikujiro Nonaka.  
New York : Oxford University Press, 2000.  
HD53 .V63 2000

**Federal CIO Council Knowledge Management Working Group [CD-ROM].**  
[Washington, D.C.? : CIO, 2002?]  
HD30.2 .U6 C35 2002

**The Fifth Discipline Fieldbook: strategies and tools for building a learning organization** / Peter M. Senge.  
New York : Doubleday/Currency, c1994.  
HD 58.9 .F54 1994

**The Fifth Discipline: the art and practice of the learning organization** / Peter M. Senge.  
New York : Doubleday/Currency, 1994.  
HD 58.9 .S46 1994

**Harvard Business Review on Change.**  
Boston, MA : Harvard Business School Press, c1998.  
HD 58.8 .H369 1998

**Harvard Business Review on Knowledge Management.**  
Boston, MA : Harvard Business School Press, c1998.  
HD 30.2 .H375 1998

**Harvard Business Review on Leadership.**  
Boston, MA : Harvard Business School Press, c1998.  
HD 57.7 .H387 1998

**Information Literacy Toolkit: for the knowledge world** / [United States. Navy Dept. Office of the Chief of Information.].  
Washington, D.C. : Dept. of the Navy, Chief Information Officer, 2001.  
HD30.2 .U6 I54 2001

**Key Issues in the New Knowledge Management** / Joseph M. Firestone, Mark W. McElroy.  
Boston : Butterworth-Heinemann, c2003.  
HD30.2 .F57 2003

**The Knowing-doing Gap: how smart companies turn knowledge into action** / Jeffrey Pfeffer, Robert I. Sutton.  
Boston, MA : Harvard Business School Press, c2000.  
HD30.2 .P486 2000

**Knowledge Creation: a source of value** / edited by Georg von Krogh, Ikujiro Nonaka and Toshihiro Nishiguchi.  
New York: St. Martin's Press, 2000.  
HD53 .K59 2000

**Knowledge Emergence: social, technical, and evolutionary dimensions of knowledge creation /**  
edited by Ikujiro Nonaka, Toshihiro Nishiguchi.  
New York : Oxford University Press, 2001.  
HD30.2 .K6363 2001

**Knowledge Management and Organizational Competence /** edited by Ron Sanchez.  
New York : Oxford University Press, 2001.  
HD30.2 .K63685 2001

**Knowledge Management: best practices in Europe /** Kai Mertins, Peter Heisig, Jens Vorbeck, eds.  
New York : Springer-Verlag, 2001  
HD 30.2 .K663 2001

**Knowledge Management Case Book: Siemens best practices /** edited by Thomas H. Davenport and  
Gilbert J.B. Probst.  
[New York] : Wiley, 2002.  
HD30.2 .K636855 2002

**Knowledge Management for the Information Professional /** edited by T. Kanti Srikantaiah and  
Michael E.D. Koenig.  
Medford, NJ : Information Today, c2000.  
HD30.2 .K6369 2000

**Knowledge Management in the Learning Society /** Centre for Educational Research and Innovation.  
Paris : Organisation for Economic Co-operation and Development, c2000.  
LC191 .K58 2000

**Knowledge Management: learning from knowledge engineering /** Jay Liebowitz.  
Boca Raton, FL : CRC Press, c2001.  
QA76.76 .E95 L55 2001

**The Knowledge Management Toolkit: practical techniques for building a knowledge  
management system /** Amrit Tiwana.  
Upper Saddle River, NJ : Prentice Hall PTR, c2000.  
HD 30.2 .T59 2000

**The Knowledge Management Yearbook.**  
Boston : Butterworth-Heinemann, c1999- [Annual]  
Ref HD 30.2 .K68 1999-2000

**Knowledge Unplugged: the McKinsey & Company global survey on knowledge management /**  
Jürgen Kluge, Wolfram Stein, Thomas Licht.  
New York, NY : Palgrave, c2001.  
HD30.2 .K625 2001

**Knowledge-centric Organization Toolkit: navigating the world of knowledge [CD-ROM] /**  
[United States Navy Dept., Office of the Chief of Information]  
Washington, D.C. : Dept. of the Navy, Chief Information Officer, [2001?]  
HD30.2 .U6 K56 2001

**Learning in Action: a guide to putting the learning organization to work /** David A. Garvin.  
Boston, MA : Harvard Business School Press, c2000.  
HD58.82 .G37 2000

**Learning to Fly: practical lessons from one of the world's leading knowledge companies** / Chris Collison & Geoff Parcell.  
Milford, CT : Capstone Publishing, 2001.  
HD30.2 .C64 2001

**Leveraging Communities of Practice for Strategic Advantage** / Hubert Saint-Onge, Debra Wallace.  
Boston : Butterworth-Heinemann, c2003.  
HD30.28 .S236 2003

**Managing Knowledge: a practical web-based approach** / Wayne Applehans, Alden Globe, Greg Laugero.  
Reading, MA : Addison-Wesley, c1999.  
QA76.9 .D3 A665 1999

**Managing Knowledge for Sustained Competitive Advantage: designing strategies for effective human resource management** / Susan E. Jackson, Michael A. Hitt, Angelo S. DeNisi, editors.  
San Francisco : Jossey-Bass, c2003.  
HD30.2 .M3646 2003

**Organizing for High Performance Organizations: employee involvement, TQM, reengineering, and knowledge management in the Fortune 1000: the CEO report** / Edward E. Lawler III, Susan Albers Mohrman, George Benson.  
San Francisco : Jossey-Bass, c2001.  
HD5660 .U5 L384 2001

**Reaching for the Knowledge Edge: how the knowing corporation seeks, shares & uses knowledge for strategic advantage** / Kenneth J. Hatten, Stephen R. Rosenthal.  
New York : AMACOM, c2001.  
HD30.2 .H386 2001

**Right from the Start: taking charge in a new leadership role** / Dan Ciampa, Michael Watkins.  
Boston : Harvard Business School Press, 1999.  
HD 57.7 .C534 1999

**The Springboard: how storytelling ignites action in knowledge-era organizations** / Stephen Denning.  
Boston : Butterworth-Heinemann, c2001.  
HD30.3 .D46 2001

**Supporting Communities of Practice: a survey of community-oriented technologies [CD-ROM]** / Etienne Wenger.  
[s.l. : s.n.], c2001.  
HD58.82 .W46 2001

**Working Knowledge: how organizations manage what they know** / Thomas H. Davenport, Laurence Prusak.  
Boston : Harvard Business School Press, c1998.  
HD58.82 .D38 1998

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